

## A guide to Determination Panel cases

# A summary of standard procedure

This flowchart shows the procedure that Determinations Panel cases typically follow<sup>1</sup> in cases that do not require the immediate exercise of our functions. For cases in which it is necessary to exercise our functions immediately, see **A summary of special procedure**.

This flowchart only provides a summary of the standard procedure in Determinations Panel cases. For a more detailed description, please see the Case Team procedure and the Determinations Panel procedure at [www.tpr.gov.uk/regulate-and-enforce/procedures-for-cases.aspx](http://www.tpr.gov.uk/regulate-and-enforce/procedures-for-cases.aspx) and other information on our website<sup>2</sup>.

- 1 In cases covered by section 10(2)(a) of the Pensions Act 2004.
- 2 In the event of a conflict between the wording in this flowchart, and the Case Team procedure and Determinations Panel procedure (together 'the procedures'), the wording in the procedures shall prevail.

## How to contact us

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