

Candidate charter

Here at The Pensions Regulator (TPR), we are dedicated to delivering an exceptional experience to all our candidates. Our aim is to ensure that every candidate feels informed, empowered, and included in each step of the recruitment journey, from application to onboarding. This candidate charter outlines our commitments, which have been built on the principles that define our vision, values and behaviours.

Our commitment to you

Ensure a fair and transparent application process

Publish clear and accurate job adverts that include salary information, location and office attendance requirements to help you make an informed decision.

Provide all candidates with an equal opportunity

Ensure the recruitment campaigns are inclusive and our selection process is free from discrimination or bias, aligned with our commitment to prioritising diversity in the workplace as part of our [equality, diversity and inclusion strategy](#).

Be alert and responsive

Our service-led recruitment team will provide timely updates on any enquiries sent to: recruitmentteam@tpr.gov.uk, with consideration for your time.

Provide an engaging interview experience

Our hiring managers will conduct a welcoming interview with a relaxed pace. They will provide verbal and written copies of each interview question, giving you the opportunity to digest and consider your answers.

Provide helpful feedback after your interview

We value all time spent in preparation for your interview at TPR. We will always inform you of the outcome of your interview in a timely manner. Specific and constructive feedback can be provided upon request to support professional development.

Listen to your feedback

We welcome feedback about your experience to enable continuous improvement of our services. Please email: recruitmentteam@tpr.gov.uk if you have any feedback on a recent experience with us.

Should you wish to apply for a role at TPR, visit our [current job vacancies](#) to view our latest opportunities.

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